A network building live-chat system, easily accessible via MyASU.

CONTACT US

TELESTUDENT
ASU 121

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Our Story

Our team sought to connect upperclassmen to underclassmen to serve as guides and mentors to help pave the way for underclassmen. Many resources like Student Success Center and LEAD, exist to build this connection but communication is uncomfortable and lacks fluidity—therein lies the problem. Our results on our survey showed that a majority of ASU students didn’t feel comfortable reaching out to their upperclassmen peers and student success coaches. Our team saw this and created a messaging service that serves as a communication tool for the ASU community. TELESTUDENT’s goal is to relay fast and effective information and encourage communication to boost engagement between the individual and ASU’s resources.

Our Mission

Network Building

TELESTUDENT serves to build a network that helps students forge lasting connections that can carry them through and far beyond their time at ASU. Providing an easily accessible messaging agent for ASU students that is more engaging, straightforward, and useful, TELESTUDENT connects students not only with their student success coach, but also their peers with similar interests and ambitions through various channels.

Live Q&A

Students have many questions that range from the most basic to the most complex. TELESTUDENT allows any questions to be asked in a less formal manner. This casual, low-stakes forum encourages participation and bonding between peers.

Mentoring

TELESTUDENT aims to make an impact on student success at ASU. Currently student success coaches are responsible for serving up to 300-1000 students each. TELESTUDENT serves as a tool for student success coaches to easily reach their students.

“The one who knows all the answers has not been asked all the questions.”
– Confucius