Doing laundry at Arizona State University is dreadful. There are so many problems with the laundry such as machines breaking down, some machines are in different buildings, there are not enough machines, and many other issues. This problem is important for all Arizona State students that are living on campus because they need to do laundry but they can’t since there are limited machines in certain buildings and the machines tend to break down. As a group we researched and conducted a survey on this topic.

We found that the greatest problem students face when doing laundry in the dorms is that the laundry machines are broken. In fact out of the people who did experience problems when doing laundry 42% attributed the problem to broken machines.

Approximately 9% of people who took the survey stated that they have never encountered problems while doing laundry, while 90% of people have encountered problems ranging from broken machines to clothes being shrunken or stolen.

We came up with multiple potential solutions like padlocks on laundry to make sure clothes are not stolen, or having a storing space to put clothes in when somebody takes too long to get their laundry, or making a text update system/app that tracks your laundry process which would prevent long wait lines because students would be notified that their laundry is done.

When focusing on the quality of the laundry room washers and dryers to avoid the breaking machines we came to the solution of creating a separate maintenance department for laundry. This could be done by hiring people that specialize in working on laundry systems. It would weed out potential people that may be assigned to fix laundry systems that aren’t as qualified to be working on them. This way even if washers or dryers did break there would be someone specifically for that job and would make repairs faster and more efficient.